



# Employer direct debit request for Online Super

Once completed, please return to:  
Club Plus Administration  
eBusiness Support Team  
Locked Bag 5007  
Parramatta NSW 2124

## Employer details

WHEN COMPLETING THIS FORM PLEASE USE A BLACK PEN AND WRITE IN CAPITAL LETTERS. PLEASE COMPLETE ALL SECTIONS.

EMPLOYER NUMBER	EMAIL ADDRESS	MONTH DEDUCTIONS TO COMMENCE	
EMPLOYER NAME			
CONTACT NAME			
BUSINESS ADDRESS			
SUBURB / TOWN / CITY		STATE	POSTCODE

## Details of the account to be debited

NAME OF FINANCIAL INSTITUTION			
ADDRESS OF FINANCIAL INSTITUTION			
SUBURB / TOWN / CITY		STATE	POSTCODE
NAME OF ACCOUNT TO BE DEBITED			
BSB NUMBER	-	ACCOUNT NUMBER	

## Business/Company details

I/We,

GIVEN NAMES / SURNAME			
COMPANY NAME		AUSTRALIAN BUSINESS NUMBER (ABN)	

authorise Club Plus Superannuation Pty Ltd ABN 95 275 115 088 as Trustee for Club Plus (USER ID No. 125471) to arrange for funds to be debited from my/our account at the financial institution identified above and prescribed through the Bulk Electronic Clearing System (BECS). This authorisation is to remain in force in accordance with the terms described in the Service Agreement.

YOUR SIGNATURE	CO-SIGNATURE (all signatures may be required for joint accounts)
DATE	DATE





*Employer direct debit request*  
**Service Agreement**

***Why an agreement?***

Through the Direct Debit Request (DDR) you are allowing us to debit amounts from your bank\* account. The amount, how often and the date we will debit your account depends on what you instructed us to do.

***If Club Plus wants to change this agreement***

We will notify you at least 14 days before making any changes to this agreement.

***If you want to change your direct debit or make an enquiry***

Please contact our customer service staff (see details below) if you wish to:

- delay or change your direct debit - you need to advise us at least three days before the date we will debit your bank account or;
- cancel the DDR - you need to advise us at least three days before the date we will debit your bank account.
- dispute a debit that has been made from your bank account - Club Plus will respond to your dispute within five business days.

***Weekends and public holidays***

We will always try to debit your account as per your instructions, except when the due date falls on a weekend or public holiday. In this case we will debit your account on the next business day.

***Make sure you have enough money in your account***

You should make sure that you always have enough cleared funds in your account for us to debit your account.

If there isn't enough money (that is, cleared funds) in your account, we will still make the debit. But if your bank dishonours the debit we may pass on to you any dishonour fees and/or any costs incurred by Club Plus.

***Confidential***

We will keep your bank account details confidential except when a court order applies, if Club Plus's

bank needs information about your account, or if you give us permission to reveal your bank details.

***Check that you give us your correct details***

Before completing the Club Plus Direct Debit Request, please check with your bank that:

- your bank account accepts direct debiting as some accounts don't; and
- the account number you give us is correct (refer to your bank statement or contact your bank if necessary).

*\*Please note that where we talk about 'bank', this could also mean other financial institutions.*

Our customer service staff can be contacted between the hours of 8:00am and 8:00pm EST as follows:

Freecall **1800 680 627**